

## Current Operating Systems and Browsers compatible with Online Banking and the use of Transport Layer Security (TLS) 1.2

If you are using an older operating system version or browser that does not support TLS 1.2, you will need to update your Operating System and/or Browser to a compatible version prior to May 7, 2018. Failure to update to a supported version prior to this date will result in a failure to log in to online banking.

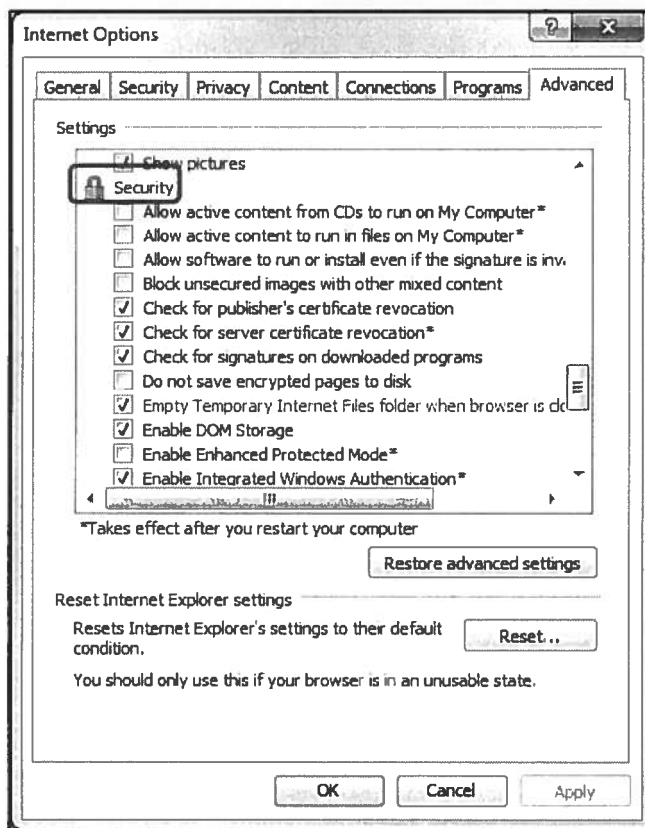
**About Transport Layer Security (TLS)** TLS is a protocol that ensures that a connection to a secure website such as online banking is securely encrypted in order to provide privacy and data integrity. TLS 1.2 is the most current version and is considered to be the most secure. TLS 1.0 and 1.1 are earlier, less secure versions.

### Basic TLS 1.2 Compatibility Chart

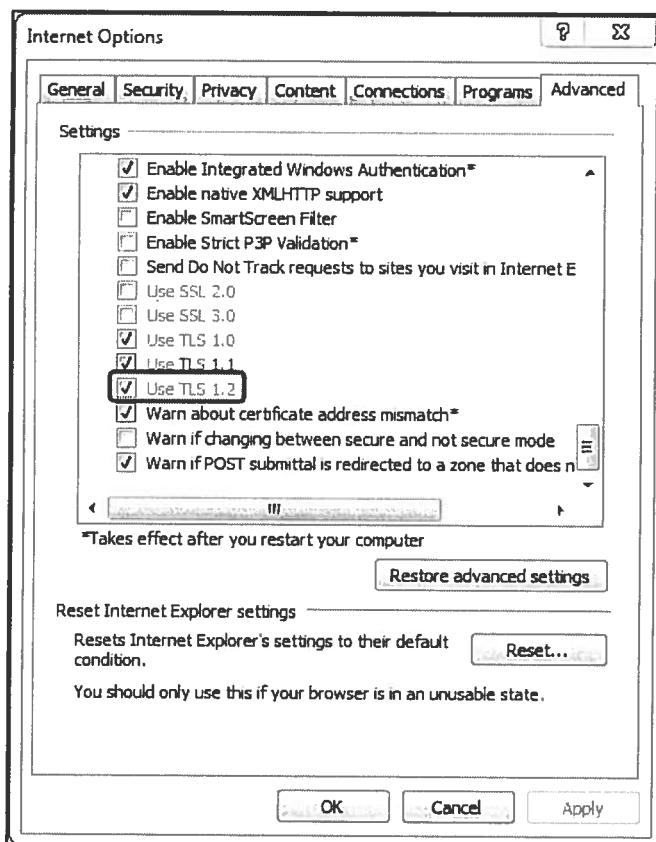
Browsers and Operating Systems	TLS 1.2 Compatibility Notes
Microsoft Edge	Compatible by default
Microsoft IE Desktop and mobile version 11	Compatible by default
Microsoft IE Desktop versions 9 and 10	Capable when run in Windows 7 or newer, but not enabled by default
Firefox 27 and higher	Compatible by default
Google Chrome 38 and higher	Compatible by default
Oracle Java version 1.7 and higher	Compatible by default
Mobile Safari versions 5 and higher	Compatible by default
Microsoft Windows Server 2008 R2 and higher	Compatible by default
Microsoft Windows Server 2008 and below	Not compatible with TLS 1.2
Microsoft Windows 7, 8.0, 8.1 and 10	Compatible by default
Microsoft XP/Vista and below	Not compatible with TLS 1.2

## How to Enable Transport Layer Security (TLS) 1.2

1. From your internet browser, select **Tools**, then **Internet Options**.
2. Click the **Advanced Tab**, and scroll down to Security section.



3. Ensure TLS 1.2 is checked, if not check **TLS 1.2** and select, **Apply**, **OK**.



Note: Do not uncheck TLS 1.0 and 1.1 as access to other third party sites that have not yet enabled TLS 1.2 will be adversely affected.